

GENERAL TERMS AND CONDITIONS

Delegate Fees 2026, Rome (Italy)

The Delegate Fee covers:

- Site visits to services led by the Regional Government of Lazio on 19 & 20 November
- Your pass for the Awards Ceremony on the evening of 19 November
- Your pass for the Networking Session on 20 November between 9 am and 2 pm
- Round-table discussions held with international panellists on 20 November
- A welcome drink and full three-course dinner on 19 November
- Coffee, snacks and buffet lunch on 20 November

Not included in the fee:

- Hotel accommodation
- Travel expenses
- Meals, except for those specifically listed above

The Special Fee for Italian organisations attending the Networking Day only does not include any activity taking place on 19 November.

Payment Of Delegate Place

1. Payment must be received by The European Social Network (ESN) prior to the Awards Ceremony. ESN reserves the right to deny access to the Awards Ceremony to any delegate who has not paid their Contribution Request before the start of the event.
2. If payment is made shortly before the Awards Ceremony (e.g., up to 7 working days before the event), delegates are required to show evidence of this payment in case the payment has not yet been recorded by ESN.

Delegate Cancellations

1. Cancellations must be submitted in writing to essa@esn-eu.org no later than **Fri 23 October 2026**.
2. A 15% **administration charge will be levied** for every cancellation received on or before **Fri 23 October 2026**.
3. **No refunds will be issued** for cancellations received after **Fri 23 October 2026**.
4. Registrations may be transferred to a substitute delegate until **Fri 13 November 2026**. Requests must be sent to essa@esn-eu.org. The substitute delegate will receive a fee-waiver code to register, and the original registration fee will be transferred to their registration.
5. Each shortlisted organisation must ensure to bring at least 2 representatives to the Awards Ceremony.
6. Registration as a delegate for this event constitutes the acceptance of these Terms & Conditions.

Privacy

1. Any personal information we collect from this website will be used in accordance the General Data Protection Regulation (GDPR) which applies across the European Union. Our use of your personal data is subject to your instructions, GDPR, other relevant applicable laws, and our professional duty of confidentiality.
2. ESN will retain each delegate's contact details in their database in order to send them information concerning the annual European Social Services Award and communications from ESN.
3. You have the option to opt out of ESN communications at any point if you request it to ESN by contacting communications@esn-eu.org.
4. ESN will not at any time share your contact data with any third party unless previously authorised.
5. ESN usually takes photography and video recordings during the event for promotional purposes. By registering for the event, you are authorising ESN and the ESSA partners to use these pictures and videos for informational and promotional use only. However, they will not at any time be distributed to any third party.